

2022

ANNUAL REPORT



About SVRC Industries Inc.

At SVRC Industries, Inc. our mission is to provide economic development activities, that create and sustain opportunities and supports to empower persons at risk or with barriers to employment and community access. We do that in many ways from providing work opportunities for those that are at-risk or disabled to provide comprehensive behavioral healthcare treatment for families.

Our organization is about helping those that are less fortunate or that need extra help to gain employment and access the community. Please join us on our mission by supporting SVRC Industries.



demerson@svrcindustries.com

CEO Message



It sure seemed like a very quick year in 2022 with lots going on and lots happening at SVRC Industries and our subsidiaries, the Westlund Guidance Clinic and the SVRC Marketplace. We have re-emerged from the pandemic and are certainly still a strong and relevant business here in the Great Lakes Bay Region. During the last year, the agency had a successful CARF (Commission on Accreditation for Rehabilitation Facilities) accreditation, with a 3-year renewal on those accredited services. Those services include Westlund Services and the MyVoiceMyChoice program. Our industrial operations division also had a successful ISO surveillance audit last year with their team.

As an organization last year, we continued to work hard to provide treatment services at Westlund through therapy and at SVRC through Vocational Rehabilitation services. The services we provide in the region help families provide economic resources through employment and economic stimulus. The behavioral health services we provide strengthen those families and our communities.

Last year the agency was again awarded a three-year contract to provide services through Great Lakes Bay Michigan Works, in Saginaw, Midland and Bay Counties. We also continue to operate services in Shiawassee, County through GST Michigan Works!

We continue to employ disabled or at-risk populations on many of our contracts and services. During COVID we did have a slight downturn in the number of disabled workers we had performing direct labor, but I am happy to report that by years end we were back to 75% of direct labor being completed by persons with disabilities at competitive wages!

We had several amazing events at the SVRC Marketplace in 2022 with more to come in 2023. We saw a successful Mexican Heritage Festival, Westlund's Stomp Out Stigma event, Makers Markets, Riverfront Saginaw Car Show and an SVRC Benefit Cornhole Tournament. There is always so much to do and happening at the SVRC Marketplace, it has become a community icon!

We have again opened the Boardroom with some success, and we are slowly building on the catering of events and things happening at the Marketplace. Again, the Boardroom is a wonderful way for SVRC Industries to employ persons with disabilities or others that are at-risk. Providing quality job training is always at the forefront of what we do with workforce development services.

We continue to invest in our new leaders and managers by last year starting the SVRC leadership Series to work on leadership skills and build fellowship between our leadership and departments. We also continue to send new leaders to training courses with our partners at Incompass MI, and with the rise in cyber threats the agency has invested heavily in training staff on cyber security.

I look forward to what the future will bring for SVRC and our community, the agency celebrated our 60th anniversary on December 3, 2022, with not much fanfare but those that are able to meet their mission and do what they need to do for their customers and community do not need that recognition. The satisfaction of knowing that we help our neighbors and friends in our local communities is enough for us. Thank you for being part of SVRC Industries, by supporting us, working for us, contracting with us, and patronizing one of our businesses.

Our Board of Directors

Gilberto Guevara, Chairperson
Danielle Marsrow, Vice Chairperson
Amy Mikolaiczik, Treasurer/Secretary
Shelley Norris, Ex Officio
Charleen Boland
Greg Mair
John Dunn
Diane Thompson
Martha Zender
Brian Keeler
Elissa Gagne

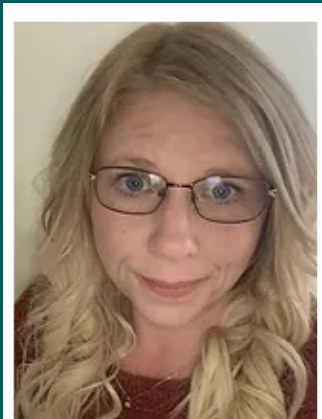


Introducing Our Team

At SVRC we have a team of dedicated Directors and Managers that bring our mission to life and give it meaning. Meet our leaders!



Katie Maul
HR Director



Donna Green,
CFO



Yolanda
Bellinger, CCO



Brianna Renno,
Dir of Westlund



Shortorah Carter,
Dir of Rehabilitation



Jessica Smith
DIO



Meet Rachel
Rachel Caudy
SVRC Marketplace

Services The Review In Year

Westlund Guidance Clinic

In 2022, Westlund Guidance Clinic continued to see an increase in therapy, case management, and psychiatric referrals. Both in-person and telehealth options continue to be offered and utilized effectively across all our services. Westlund Guidance Clinic went through several positive and exciting staffing changes, including a new Director and Clinical Supervisor. A new EMR system was also implemented in 2022, allowing for a more stream-lined documentation and billing system, as well as improved telehealth capabilities. Westlund Guidance Clinic saw a renewed growth and focus on the school-based mental health program, gaining 5 additional schools to service in the Saginaw Public School District. Westlund Guidance Clinic staff continue to be trained in various Evidenced Based Practices, including Trauma-Focused Cognitive Behavioral Therapy, Parent-Child Interaction Therapy, and Problem-Solving Skills Training which is a group-based therapy allowing for increased focus on problem solving skills in social settings for children ages 7-11 and 12-15 years old. Westlund Guidance Clinic was also able to train another staff member in the administration of Autism Assessments, allowing for Westlund to provide the Saginaw County area with 2 staff members trained in this much needed service area.

My Voice My Choice

Virtual services ended on October 14, 2022, for both Community Based Skill Building (SB) and Community Living Support (CLS). The Community Living Support group is conducted 3x a day, Monday-Thursday and 2x a day on Friday from 9:00am-2:30pm. The Skill Building group is conducted Monday-Friday. Our Mission employment began in September of 2022. This program trains our consumers that are job ready to develop the skills that will help prepare them for employment. Consumers volunteer at the Underground Resale shop on Tuesday and Thursdays. Consumers assist with taking donations, sorting donations, and tagging clothes.

Volunteer sites include Children's Museum, the Heroes Museum, taking care of community book boxes, Covenant Hospital, and Meals on Wheels for delivery of meals to senior residents.

How We Work



Vision

We have a vision of a community where there is equal access for those with barriers to employment or community access. A believe in a community where inclusion is embraced.



Values

We value our customers, community, partners, employees and volunteers. We understand it takes and incredible team working towards acceptance and inclusion in a community.



Quality

We maintain our CARF and ISO registrations along with constantly seeking input through our a continuous improvement email system.



Safety

We pride ourselves on safety in the work place and have an active Safety Committee that is made up of key leaders in the organization to ensure that safety stays a top priority.



Input

We seek out the feedback from our customers and stakeholders to ensure that we are doing what we set out to do and that we are doing things at a high level of excellence.



Training

We are always working on training our staff and our program participants. We understand how quickly the world can change and we have to be ready for that change at anytime. Preparation through training is key.

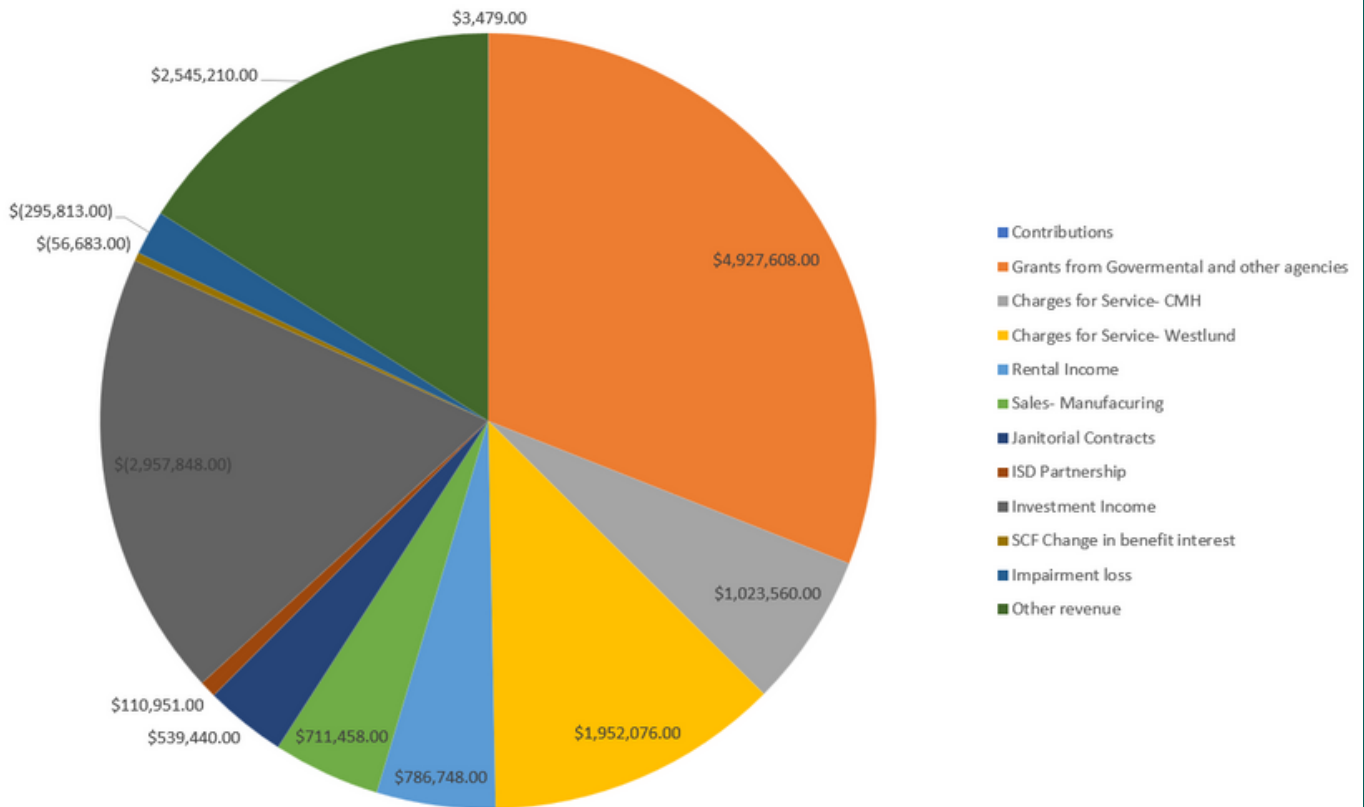
Numbers Served 2022

Great Lakes Bay MI Works programs in Saginaw, Midland and Bay Counties	19,500
Genesee, Shiawassee and Tuscola County MI Works	2000
Wesltund Guidance Clininc	1088
My Voice My Choice Program	70
Vocational Rehabilitation Programs	30
Apartments (JMW and Barnard)	28
TOTAL	22716

Direct Labor hours worked by individuals with disabilities in 2022 were 33,028. These individuals were either working on janitorial or production contracts. Wages paid to those employees were \$379,431 and 73% of our direct labor is performed by individuals with disabilities.

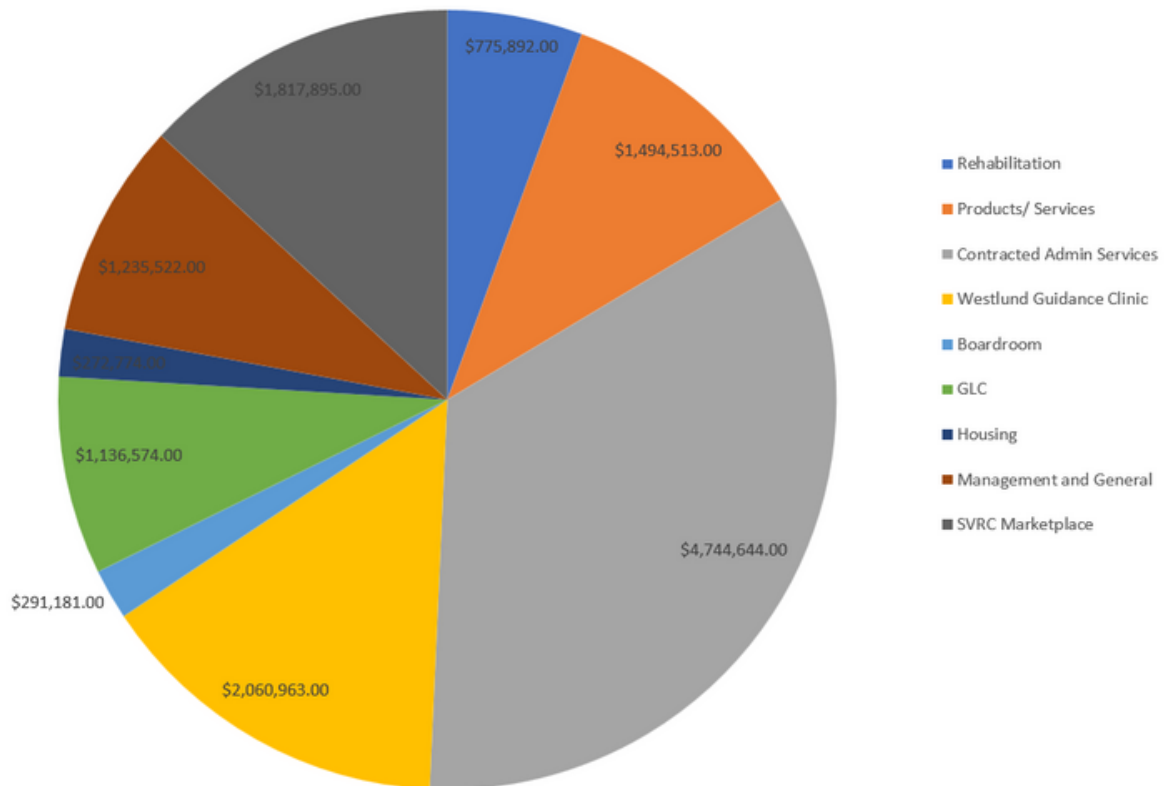
The Numbers

Revenue 2022



The Numbers cont

Expenses 2022



Thank You



Thank you to all our Board Member, Volunteers, Interns and Employees that make SVRC Industries and incredible part of this community. Contact Dean Emerson our CEO at demerson@svrcindustries.com to learn about what you can do to help our disabled population or behavioral health customers.

Philanthropy

This past year SVRC created a new landing page interfacing with our web page. The page is clean and concise, and outlines the mission, vision, and values of the SVRC Foundation, aligning with SVRC. The Foundation exists to raise and secure funds, and administer for SVRC affordable housing initiatives, community development, advocacy, and service/program development.

The SVRC Foundation wants to ensure that future generations who may need support and programs, have such assistance available to them.

Philanthropic giving provides support for the greater good, helping others. SVRC is a steward of the future. We help each of us to give back to the community which has richly rewarded us with jobs, community, safety, and sense of security. We want this for all individuals regardless of ability to experience.

When making a decision for your future contributions, please consider SVRC, Industries, Inc. Donations made to SVRC are tax deductible. SVRC is a non-profit 501(c)3 corporation dedicated to providing services for people with developmental and other disabilities. Giving for the greater good. If you are so inclined to contribute to the SVRC Foundation, your dollars will be put to good use.

Working with your tax consultant can make a difference in your charitable giving. As you review and prepare for this years' giving, please consider SVRC in your planning.